Blackboard Accessibility Conformance Report

International edition, based on VPAT® version 2.4Rev[[1]](#footnote-2)\*

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|  |  |
| --- | --- |
| Name of product/version: | Lean Ultra Manual |
| Report date: | 30 August 20222 |
| Product description: | Web Application |
| Contact information: | Accessibility Team, accessibility@anthology.com |
| Notes: |  |
| Evaluation methods used: | This conformance report is based on the results of an accessibility audit conducted by [TPG Interactive](https://tpgi.com/) on a representative sample of pages/components across selected user journeys, for the purpose of assessing conformance to accessibility guidelines.The [W3C Website Accessibility Conformance Evaluation Methodology](http://www.w3.org/TR/WCAG-EM/) (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.The following applications were used as part of the audit to identify potential accessibility issues: * Desktop browsers: Chrome (JAWS), Firefox (NVDA), and Safari (VoiceOver)
* Assistive technologies and settings: JAWS, NVDA, VoiceOver, and ZoomText
* Accessibility testing tools: ARC Toolkit, Colour Contrast Analyser, and inspection tools like aViewer and Inspect.exe
 |
| Applicable standards/guidelines: | This report covers the degree of conformance for the following accessibility standards/guidelines* [Web Content Accessibility Guidelines (WCAG) 2.1](https://www.w3.org/TR/WCAG21/) Level A/AA
* [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/ict/)
* [EN 301 549 Accessibility requirements for ICT products and services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf) - V3.1.1 (2019-11) and [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf)
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## Terms

The terms used in the conformance level information are defined as follows:

**Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially supports**: Some functionality of the product does not meet the criterion.

**Does not support**: The majority of product functionality does not meet the criterion.

**Not applicable**: The criterion is not relevant to the product.

**Not evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
* Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

### Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)Also applies to:EN 301 549 Criteria* 9.1.1.1 (Web)
* 10.1.1.1 (Non-web document)
* 11.1.1.1.1 (Open Functionality Software)
* 11.1.1.1.2 (Closed Functionality Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports  | Supports with the following exception: A few instances of decorative images which are not hidden from assistive technologies across application were found in the Grades details and the Gradebook – Grid view widgets. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.1 (Web)
* 10.1.2.1 (Non-web document)
* 11.1.2.1.1 (Open Functionality Software)
* 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable |  |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.2 (Web)
* 10.1.2.2 (Non-web document)
* 11.1.2.2 (Open Functionality Software)
* 11.1.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable |  |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.3 (Web)
* 10.1.2.3 (Non-web document)
* 11.1.2.3.1 (Open Functionality Software)
* 11.1.2.3.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable |  |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.1 (Web)
* 10.1.3.1 (Non-web document)
* 11.1.3.1.1 (Open Functionality Software)
* 11.1.3.1.2 (Closed Software) – Informative only
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* There are a few instances across the application of headings that are not marked up as such.
* Instances of Data tables that are not defined as well-formed tables such as in the Course groups, Roster and the Calendar Month view.
* There are several instance across the application where list markup in malformed.
* Instances of visually grouped form controls that are not grouped programmatically, such as the “New Event Peek panel” and “Gradebook options” components.
 |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.2 (Web)
* 10.1.3.2 (Non-web document)
* 11.1.3.2.1 (Open Functionality Software)
* 11.1.3.2.2 (Closed Software) – Informative only
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions: * There are a few instances across the application were found of page content that is not organized in a logical and understandable order.
* Information is visually presented as a table, but as it does not use data table markup the reading order of the relational data is not meaningful in the Student Submission table and the Gradebook-Grid View table.
* In the “Enroll People Aside”, the search button is encountered before the search input in the code which can be confusing for assistive technology users.
 |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)Also applies to:EN 301 549 Criteria* 9.1.3.3 (Web)
* 10.1.3.3 (Non-web document)
* 11.1.3.3 (Open Functionality Software)
* 11.1.3.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)Also applies to:EN 301 549 Criteria* 9.1.4.1 (Web)
* 10.1.4.1 (Non-web document)
* 11.1.4.1 (Open Functionality Software)
* 11.1.4.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)Also applies to:EN 301 549 Criteria* 9.1.4.2 (Web)
* 10.1.4.2 (Non-web document)
* 11.1.4.2 (Open Functionality Software)
* 11.1.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable |  |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)Also applies to:EN 301 549 Criteria* 9.2.1.1 (Web)
* 10.2.1.1 (Non-web document)
* 11.2.1.1.1 (Open Functionality Software)
* 11.2.1.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* In the “Release Condition’s date picker, the month and year elements are operable with the mouse but not with the keyboard.
* The student images that open the student info cards are operable with the mouse, but not with the keyboard.
 |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)Also applies to:EN 301 549 Criteria* 9.2.1.2 (Web)
* 10.2.1.2 (Non-web document)
* 11.2.1.2 (Open Functionality Software)
* 11.2.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.1.4 (Web)
* 10.2.1.4 (Non-web document)
* 11.2.1.4.1 (Open Functionality Software)
* 11.2.1.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Not applicable |  |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)Also applies to:EN 301 549 Criteria* 9.2.2.1 (Web)
* 10.2.2.1 (Non-web document)
* 11.2.2.1 (Open Functionality Software)
* 11.2.2.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable |  |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)Also applies to:EN 301 549 Criteria* 9.2.2.2 (Web)
* 10.2.2.2 (Non-web document)
* 11.2.2.2 (Open Functionality Software)
* 11.2.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable |  |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)Also applies to:EN 301 549 Criteria* 9.2.3.1 (Web)
* 10.2.3.1 (Non-web document)
* 11.2.3.1 (Open Functionality Software)
* 11.2.3.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.1 (Web)
* 10.2.4.1 (Non-web document) – Does not apply
* 11.2.4.1 (Open Functionality Software) – Does not apply
* 11.2.4.1 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Supports |  |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.2 (Web)
* 10.2.4.2 (Non-web document)
* 11.2.4.2 (Open Functionality Software) - Does not apply
* 11.2.4.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.3 (Web)
* 10.2.4.3 (Non-web document)
* 11.2.4.3 (Open Functionality Software)
* 11.2.4.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* Common to all the side panel dialogs, the user has to navigate backwards to move focus to the “Close” button that closes the dialog.
* There are several instances where the focus is not constrained to modal dialogs.
* When the content is zoomed to 200% or in smaller viewports, the "Left Navigation that is revealed when a user interacts with a control does not follow immediately after the control that triggers its appearance.
* There are instances where nonfunctional controls are included in the tab order, such as in the “Course group” table.
* There are instances where the dynamically generated content does not follow immediately after the control that triggers it, such as the added search terms in the “Reuse Questions Aside”.
 |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.4 (Web)
* 10.2.4.4 (Non-web document)
* 11.2.4.4 (Open Functionality Software)
* 11.2.4.4 (Closed Software
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* Some links have text that does not indicate the purpose of the link. In the Upload Gradebook and “Grade Now” in the Gradebook -Grid View, the link phrases are generic, such as “Help”.
* The “Accessibility Instructor” link does not have link text in the Left Navigation.
 |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.1 (Web)
* 10.2.5.1 (Non-web document)
* 11.2.5.1 (Open Functionality Software)
* 11.2.5.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Not applicable |  |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.2 (Web)
* 10.2.5.2 (Non-web document)
* 11.2.5.2 (Open Functionality Software)
* 11.2.5.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Supports |  |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.3 (Web)
* 10.2.5.3 (Non-web document)
* 11.2.5.3.1 (Open Functionality Software)
* 11.2.5.3.2 (Closed Software) – Informative only
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exceptions:* The accessible name of the control "Roster filter" which is exposed to assistive technologies, does not contain the visible text "All Course members (22)"
* In the “Enroll People Aside” each Search result button does not contain the visible user name text in its accessible name.
* In the “Calendar – Month view”, the value for each data cell in the "Month" view has an accessible name given by aria-label that is off by a day.
 |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.4 (Web)
* 10.2.5.4 (Non-web document)
* 11.2.5.4 (Open Functionality Software)
* 11.2.5.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Not applicable |  |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)Also applies to:EN 301 549 Criteria* 9.3.1.1 (Web)
* 10.3.1.1 (Non-web document)
* 11.3.1.1.1 (Open Functionality Software)
* 11.3.1.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)Also applies to:EN 301 549 Criteria* 9.3.2.1 (Web)
* 10.3.2.1 (Non-web document)
* 11.3.2.1 (Open Functionality Software)
* 11.3.2.1 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exception: Keyboard focus does not remain on the “Post” button when it receives focus in the Gradebook – Grid View. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)Also applies to:EN 301 549 Criteria* 9.3.2.2 (Web)
* 10.3.2.2 (Non-web document)
* 11.3.2.2 (Open Functionality Software)
* 11.3.2.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exception: Keyboard focus does not remain on the “Toolbar” menu when the component setting is changed in the Rich Text Editor toolbar. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)Also applies to:EN 301 549 Criteria* 9.3.3.1 (Web)
* 10.3.3.1 (Non-web document)
* 11.3.3.1.1 (Open Functionality Software)
* 11.3.3.1.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially Supports | Supports with the following exception: In the “Profile Settings” contact information, automatically detected input errors are not identified and described in text to the user. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)Also applies to:EN 301 549 Criteria* 9.3.3.2 (Web)
* 10.3.3.2 (Non-web document)
* 11.3.3.2 (Open Functionality Software)
* 11.3.3.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions:* Required fields are not indicated in Release Condition's Date Picker and Gradebook settings.
* “End Date” input does not have a label in the “New Event Peek Panel”.
* Additional useful instructions are not exposed in a few instances, such as Gradebook settings and Conversation thread.
 |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)Also applies to:EN 301 549 Criteria* 9.4.1.1 (Web)
* 10.4.1.1 (Non-web document)
* 11.4.1.1.1 (Open Functionality Software)
* 11.4.1.1.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports | Supports with the following exceptions:* Elements are not nested according to their specifications.
* There are instances of multiple elements with the same id attribute value, such as in the “Conversation Thread” and the Grades widget.
 |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)Also applies to:EN 301 549 Criteria* 9.4.1.2 (Web)
* 10.4.1.2 (Non-web document)
* 11.4.1.2.1 (Open Functionality Software)
* 11.4.1.2.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Does not support | * There are a few instances across the application of controls that are missing an accessible name, or their accessible name does not describe the purpose.
* There are several instances across the application where widgets, such as buttons, menus, menu buttons, modal dialogs, toolbars, tabs, and comboboxes do not follow the established design pattern.
 |

### Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.2.4 (Web)
* 10.1.2.4 (Non-web document)
* 11.1.2.4 (Open Functionality Software)
* 11.1.2.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable |  |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.2.5 (Web)
* 10.1.2.5 (Non-web document)
* 11.1.2.5 (Open Functionality Software)
* 11.1.2.5 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Not applicable |  |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.3.4 (Web)
* 10.1.3.4 (Non-web document)
* 11.1.3.4 (Open Functionality Software)
* 11.1.3.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Supports |  |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.3.5 (Web)
* 10.1.3.5 (Non-web document)
* 11.1.3.5.1 (Open Functionality Software)
* 11.1.3.5.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exception: Some input fields collecting information about the user do not programmatically expose their purpose such as first name, last name, and address, etc.. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.3 (Web)
* 10.1.4.3 (Non-web document)
* 11.1.4.3 (Open Functionality Software)
* 11.1.4.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exception: In the “Course Imaging” component, the light blue “clear Image” button text on white background does not meet minimum contrast requirements. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.4 (Web)
* 10.1.4.4 (Non-web document)
* 11.1.4.4.1 (Open Functionality Software)
* 11.1.4.4.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions: * There are a few instances across the application where content is hidden or obscured when zoomed up to 200% in a 1,024 by 768 pixel screen, such as the filter feature in the “Course Toolbar” and the “participants” dialog in the “Participants” component.
* In the “Course Content”, some text is truncated with ellipsis, and no method is provided to view the truncated text.
 |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.5 (Web)
* 10.1.4.5 (Non-web document)
* 11.1.4.5.1 (Open Functionality Software)
* 11.1.4.5.2 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.10 (Web)
* 10.1.4.10 (Non-web document)
* 11.1.4.10 (Open Functionality Software)
* 11.1.4.10 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exception: There are several instances across the application where content is hidden, obscured, or truncated when the width is equivalent to a width of 320 CSS pixels and a height of 256 CSS pixels. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.11 (Web)
* 10.1.4.11 (Non-web document)
* 11.1.4.11 (Open Functionality Software)
* 11.1.4.11 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exceptions:* The blue border for the visual indication of focus for "Close" buttons on pink have insufficient contrast.
* The blue visual indication of focus when the left navigation links receive Keyboard focus and the current link indicator have insufficient contrast for adjacent colors.
 |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.12 (Web)
* 10.1.4.12 (Non-web document)
* 11.1.4.12 (Open Functionality Software)
* 11.1.4.12 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exception: The “Notification Settings” heading text is truncated with ellipsis when additional text spacing is applied, and no method is provided to view the truncated text |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.13 (Web)
* 10.1.4.13 (Non-web document)
* 11.1.4.13 (Open Functionality Software)
* 11.1.4.13 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exception: The "Correct Answer" tooltip as well as the “Course Content” tooltip content displayed on hover and focus do not stay visible when the pointer moves away from the trigger control to the tooltip. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.5 (Web)
* 10.2.4.5 (Non-web document) – Does not apply
* 11.2.4.5 (Open Functionality Software) – Does not apply
* 11.2.4.5 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Supports |  |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.6 (Web)
* 10.2.4.6 (Non-web document)
* 11.2.4.6 (Open Functionality Software)
* 11.2.4.6 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exceptions: There are instances of labels that are not sufficiently descriptive, such as the label "Date" for the date picker button in “Profile Settings” or the generic label “filtered by User” in the Participants component. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.7 (Web)
* 10.2.4.7 (Non-web document)
* 11.2.4.7 (Open Functionality Software)
* 11.2.4.7 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Partially supports | Supports with the following exception: There are instances across the application where controls lack visible focus indicators, such as the "Formula editor" tabs in the ”Enter the Answer formula” and the "New Event" menu options in the “Calendar Heading. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.1.2 (Web)
* 10.3.1.2 (Non-web document)
* 11.3.1.2 (Open Functionality Software) – Does not apply
* 11.3.1.2 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.2.3 (Web)
* 10.3.2.3 (Non-web document) – Does not apply
* 11.3.2.3 (Open Functionality Software) – Does not apply
* 11.3.2.3 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Supports |  |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.2.4 (Web)
* 10.3.2.4 (Non-web document) – Does not apply
* 11.3.2.4 (Open Functionality Software) – Does not apply
* 11.3.2.4 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Supports |  |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.3.3 (Web)
* 10.3.3.3 (Non-web document)
* 11.3.3.3 (Open Functionality Software)
* 11.3.3.3 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.3.4 (Web)
* 10.3.3.4 (Non-web document)
* 11.3.3.4 (Open Functionality Software)
* 11.3.3.4 (Closed Software)
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Supports |  |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.4.1.3 (Web)
* 10.4.1.3 (Non-web document)
* 11.4.1.3 (Open Functionality Software)
* 11.4.1.3 (Closed Software) – Does not apply
* 11.8.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)

Revised Section 508 – Does not apply | Partially supports | Supports with the following exceptions:* When a grade is posted, "Posted" or "New Submissions" is displayed, but this is not communicated to assistive technology users.
* The status message on the page for the “Submission receipt” is not communicated to assistive technology users.
 |

### Table 3: Success Criteria, Level AAA

Notes: Not evaluated

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/ict/#chapter-3-functional-performance-criteria) (FPC)

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 302.1 Without Vision | Does not support | * A few instances of decorative images which are not hidden from assistive technologies across application were found in the Grades details and the Gradebook – Grid view widgets.
* There are a few instances across the application of headings that are not marked up as such.
* Instances of data tables that are not defined as well-formed tables such as in the Course groups, Roster and the Calendar Month view.
* There are several instances across the application where list markup in malformed.
* Instances of visually grouped form controls that are not grouped programmatically such as the “New Event Peek panel” and “Gradebook options” components.
* Information is visually presented as a table, but as it does not use data table markup the reading order of the relational data is not meaningful in the Student Submission table and the Gradebook-Grid View table.
* In the “Enroll People Aside”, The search button is encountered before the search input in the code which can be confusing for assistive technology users.
* In the “Release Condition’s date picker, the month and year elements are operable with the mouse but not with the keyboard.
* The student images that open the student info cards are operable with the mouse, but not with the keyboard.
* Common to all the side panel dialogs, the user has to navigate backwards to move focus to the “Close” button that closes the dialog.
* There are several instances where the focus is not constrained in the modal dialog.
* When the content is zoomed to 200% or in smaller viewports, the "Left Navigation that is revealed when a user interacts with a control does not follow immediately after the control that triggers its appearance.
* There are instances where nonfunctional controls are included in the tab order, such as in the “Course group table.
* There are instances where the dynamically generated content does not follow immediately after the control that triggers it, such as the added search terms in the “Reuse Questions Aside”.
* Some links have text that does not indicate the purpose of the link. In the Upload Gradebook and “Grade Now” in the Gradebook -Grid View, the link phrases are generic, such as “Help”.
* The “Accessibility Instructor” link does not have link text in the Left Navigation.
* In the “Profile Settings” contact information, automatically detected input errors are not identified and described in text to user.
* Required fields are not indicated in Release Condition's Date Picker and Gradebook settings.
* “End Date” input does not have a label in the “New Event Peek Panel”.
* Additional useful instructions are not exposed in a few instances, such as Gradebook settings and Conversation thread.
* There are a few instances across the application of controls that are missing an accessible name, or their accessible name does not describe the purpose.
* There are several instances across the application where widgets, such as buttons, menus, menu buttons, modal dialogs, toolbars, tabs, and comboboxes do not follow the established design pattern.
 |
| 302.2 With Limited Vision | Partially supports | As with 302.1 Without Vision, but with the following additional considerations.* In the “Course Imaging” component, the light blue “clear Image” button text on white background does not meet minimum contrast requirements.
* There are a few instances across the application where content is hidden or obscured when zoomed up to 200% in a 1,024 by 768 pixel screen, such as the filter feature in the “Course Toolbar” and the “participants” dialog in the “Participants” component.
* In the “Course Content” some text is truncated with ellipses, and no method is provided to view the truncated text.
 |
| 302.3 Without Perception of Color | Partially supports | Supports with the following exception:* In the “Course Imaging” component, the light blue “clear Image” button text on white background does not meet minimum contrast requirements.
 |
| 302.4 Without Hearing | Not applicable |  |
| 302.5 With Limited Hearing | Not applicable |  |
| 302.6 Without Speech | Not applicable |  |
| 302.7 With Limited Manipulation | Does not support | Supports with the following exception:* In the “Release Condition’s date picker, the month and year elements are operable with the mouse but not with the keyboard.
* The student images that open the student info cards are operable with the mouse, but not with the keyboard.
* Common to all the side panel dialogs, the user must navigate backwards to move focus to the “Close” button that closes the dialog.
* There are several instances where the focus is not constrained in the modal dialog.
* When the content is zoomed to 200% or in smaller viewports, the "Left Navigation that is revealed when a user interacts with a control does not follow immediately after the control that triggers its appearance.
* There are instances where nonfunctional controls are included in the tab order, such as in the “Course group” table.
* There are instances where the dynamically generated content does not follow immediately after the control that triggers it, such as the added search terms in the “Reuse Questions Aside”.
 |
| 302.8 With Limited Reach and Strength | Not applicable |  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially supports | Supports with the following exception: There are instances of labels that are not sufficiently descriptive, such as the label "Date" for the date picker button in “Profile Settings” or the generic label “filtered by User” in the Participants component. |

### Chapter 4: [Hardware](https://www.access-board.gov/ict/#chapter-4-hardware)

Notes: Not applicable

### Chapter 5: [Software](https://www.access-board.gov/ict/#chapter-5-software)

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/ict/%22%20%5Cl%20%22chapter-6-support-documentation-and-services)

Notes: Not applicable. The product has no documentation and no support services.

## EN 301 549 Report

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=20) (FPS)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 4.2.1 Usage without vision | Does not support | Refer to: * Section 508 302.1 Without Vision

WCAG 2.1 criteria:* When a grade is posted, "Posted" or "New Submissions" is displayed, but this is not communicated to assistive technology users.
* The status message on the page for the “Submission receipt” is not communicated to assistive technology users.
 |
| 4.2.2 Usage with limited vision | Does not support | Refer to: * Section 508 302.2 With Limited Vision

WCAG 2.1 criteria: * There are several instances across the application where content is hidden, obscured, or truncated when the width is equivalent to a width of 320 CSS pixels and a height of 256 CSS pixels.
* The blue border for the visual indication of focus for "Close" buttons on pink have insufficient contrast.
* The blue visual indication of focus when the left navigation links receive Keyboard focus and the current link indicator have insufficient contrast for adjacent colors.
* The “Notification Settings” heading text is truncated with ellipsis when additional text spacing is applied, and no method is provided to view the truncated text.
* The "Correct Answer" tooltip as well as the “Course Content” tooltip content displayed on hover and focus do not stay visible when the pointer moves away from the trigger control to the tooltip
* When a grade is posted, "Posted" or "New Submissions" is displayed, but this is not communicated to assistive technology users.
* The status message on the page for the “Submission receipt” is not communicated to assistive technology users
 |
| 4.2.3 Usage without perception of colour | Partially supports | Refer to:* Section 508 302.3 Without Perception of Color.

WCAG 2.1 criteria:* The blue border for the visual indication of focus for "Close" buttons on pink have insufficient contrast.
* The blue visual indication of focus when the left navigation links receive Keyboard focus and the current link indicator have insufficient contrast for adjacent colors.
 |
| 4.2.4 Usage without hearing | Not applicable |  |
| 4.2.5 Usage with limited hearing | Not applicable |  |
| 4.2.6 Usage with no or limited vocal capability | Not applicable |  |
| 4.2.7 Usage with limited manipulation or strength | Partially supports | Refer to: * Section 508 302.7 With Limited Manipulation.

WCAG 2.1 criteria:* The accessible name of the control "Roster filter" which is exposed to assistive technologies, does not contain the visible text "All Course members (22)".
* In the “Enroll People Aside” each Search result button does not contain the visible user name text in its accessible name.
* In the “Calendar – Month view”, the value for each data cell in the "Month" view has an accessible name given by aria-label that is off by a day.
* Some input fields collecting information about the user do not programmatically expose their purpose such as first name, last name, and address, etc.
 |
| 4.2.8 Usage with limited reach | Not applicable |  |
| 4.2.9 Minimize photosensitive seizure triggers | Supports |  |
| 4.2.10 Usage with limited cognition, language or learning | Partially supports | Refer to: * Section 508 302.9 With Limited Language, Cognitive, and Learning Abilities.

WCAG 2.1 criteria:* Some input fields collecting information about the user do not programmatically expose their purpose such as first name, last name, address, etc.1.4.12 Text Spacing
* The "Correct Answer" tooltip as well as the “Course Content” tooltip content displayed on hover and focus do not stay visible when the pointer moves away from the trigger control to the tooltip.
 |
| 4.2.11 Privacy | Not applicable |  |

### Chapter 5: [Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=23)

Notes: Web application does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| ***5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***5.1.2 General*** | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| ***5.1.3 Non-visual access*** | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Not applicable | The product is not closed to screen readers. |
| 5.1.3.2 Auditory output delivery including speech | Not applicable | The product is not closed to screen readers. |
| 5.1.3.3 Auditory output correlation – Informative only | Not applicable | The product is not closed to screen readers. |
| 5.1.3.4 Speech output user control | Not applicable | The product is not closed to screen readers. |
| 5.1.3.5 Speech output automatic interruption | Not applicable | The product is not closed to screen readers. |
| 5.1.3.6 Speech output for non-text content | Not applicable | The product is not closed to screen readers. |
| 5.1.3.7 Speech output for video information | Not applicable | The product is not closed to screen readers. |
| 5.1.3.8 Masked entry | Not applicable | The product is not closed to screen readers. |
| 5.1.3.9 Private access to personal data | Not applicable | The product is not closed to screen readers. |
| 5.1.3.10 Non-interfering audio output | Not applicable | The product is not closed to screen readers. |
| 5.1.3.11 Private listening volume | Not applicable | The product is not closed to screen readers. |
| 5.1.3.12 Speaker volume | Not applicable | The product is not closed to screen readers. |
| 5.1.3.13 Volume reset | Not applicable | The product is not closed to screen readers. |
| 5.1.3.14 Spoken languages | Not applicable | The product is not closed to screen readers. |
| 5.1.3.15 Non-visual error identification | Not applicable | The product is not closed to screen readers. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | The product is not closed to screen readers. |
| 5.1.4 Functionality closed to text enlargement | Not applicable | The product is not closed to text enlargement. |
| 5.1.5 Visual output for auditory information | Not applicable | The product does not have closed functionality. |
| ***5.1.6 Operation without keyboard interface*** | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Not applicable | The product is not closed to keyboards. |
| 5.1.7 Access without speech | Not applicable | The product does not have closed functionality. |
| 5.2 Activation of accessibility features | Not applicable |  |
| 5.3 Biometrics | Not applicable |  |
| 5.4 Preservation of accessibility information during conversion | Not applicable |  |
| ***5.5 Operable parts*** | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not applicable |  |
| 5.5.2 Operable parts discernibility | Not applicable |  |
| ***5.6 Locking or toggle controls*** | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | Not applicable | The product does not have locking or toggle controls. |
| 5.6.2 Visual status | Not applicable | The product does not have locking or toggle controls. |
| 5.7 Key repeat | Not applicable | Key repeat is not a function of the underlying platform. |
| 5.8 Double-strike key acceptance | Not applicable | The product does not provide a keyboard. |
| 5.9 Simultaneous user actions | Not applicable |  |

### Chapter 6: [ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=30)

Notes: Not applicable

### Chapter 7: [ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=35)

Notes: Not applicable. The product does not display, transmit, convert, or record video.

### Chapter 8: [Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=37)

Notes: Not applicable

### Chapter 9: [Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=45)

See the [WCAG 2.x Report](#_WCAG_2.x_Report) section.

### Chapter 10: [Non-Web Documents](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=52)

Notes: Not applicable. The product does not include non-web documents.

### Chapter 11: [Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=64)

Notes: Not applicable. The product is a website and does not have authoring tool functionality.

### Chapter 12: [Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf%22%20%5Cl%20%22page%3D84)

Notes: Not applicable. The product has no documentation and no support services.

### Chapter 13: [ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/02.01.02_60/en_301549v020102p.pdf#page=78)

Notes: Not applicable

## Legal disclaimer

[For the client to fill in – Include your company legal disclaimer here, if needed.]

1. \* “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI) [↑](#footnote-ref-2)