



# Staff-Student Partnership Agreement

***As members of the University community, we agree to always:***

- Be familiar and act in accordance with all policies, rules, regulations and legal frameworks, which will be written in clear language.
- Treat each other fairly, legally, respectfully, with courtesy and in recognition of the diversity of our community.
- Take full responsibility for our engagement with our role, our responsibilities and the University around us.
- Engage with the community, employability and learning.
- Commit to accessibility and the fair and equal access of the appropriate resources.
- Commit to a culture of development in all spheres, where feedback is offered constructively and listened and responded to by all parties.
- Provide the best possible range and quality of facilities and services that are both accessible and enhance the experience, and to make use of these in an appropriate and considerate way.
- Provide and take the opportunities to ensure that students are represented at all levels within the University, fairly and equally regardless of their programme or place of study.
- Communicate with each other respectfully, courteously, clearly, promptly (within agreed time frames) and with due regard for confidentiality where appropriate.

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***At the most basic definition, we are a place of learning.***

***The University will provide an educational experience that is of a consistently high standard and in line with best academic practice and, as such, students will take responsibility for their own learning.***

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The Staff-Student Partnership Agreement is an agreement between all members of the University community, both staff and students, who fundamentally respect, trust and work constructively with one another. Written by the Student Representatives Committee and approved by the University's Board of Governors, this agreement is regularly refreshed: this is not the terms and conditions of a contract, it is not the rules and regulations, but the bottom line agreement. There are nine key points. These address both the student and the University employee: this agreement goes both ways.